

USA North Damage Prevention Update

Know what's below. Call 811 before you dig.

Nevada Makes Big Changes!

2 WORKING DAY NOTICE CALCULATION CHANGE:

Due to a change in the NAC 455.250, the calculation used to determine the two working day notice in the State of Nevada will change. The NAC 455.250 states that the date a ticket is called in is not included in the two working day calculation.

Example: The Excavator calls in on Monday (any time), the two working day notice will start the next working day, Tuesday at 7 a.m. to 5 p.m. and goes through Wednesday from 7 a.m. to 5 p.m. The two working day notice is complete at 5:01 p.m. on Wednesday. The same calculation is used for calls received Tuesday – Friday. Please note that the two working day notice does not include weekends or Federal / State holidays.

EXPIRATION DATE CALCULATION CHANGE:

Due to a change in the NAC 455.250, the calculation used to determine the expiration date of a ticket in the State of Nevada will change. The NAC 455.250 states that a ticket cannot expire on a holiday or weekend.

Example: A ticket set to expire on a Saturday, will now expire on the following Monday, as long as it is a working day and not a holiday.

Below for your convenience are links to review the NRS / NAC and a printout of NAC 455.250;

www.leg.state.nv.us/NRS/NRS-455.html

NRS 455.105 “Working day” defined. “Working day” means every day from 7 a.m. to 5 p.m., except Saturday, Sunday and any federal or state holiday. (Added to NRS by 1991, 1142)

www.leg.state.nv.us/NAC/NAC-455.html

NAC 455.250 Computation and extension of time. (NRS 703.025, 704.260, 704.280) Except as otherwise provided by law:

1. In computing any period prescribed or allowed by any regulation of the Commission, the day of the act, event or default from or after which the designated period begins to run is not included. The last day of the period so computed is included, but if it is not a working day, the period runs until the end of the next day which is a working day.

2. If an act is required or allowed under any regulation of the Commission, or any notice given thereunder, to be done within a specified period, the period will be extended by the Commission, for good cause shown, upon a motion made before the specified period expires.

(Added to NAC by Pub. Utilities Comm’n by R156-03, eff. 8-25-2004)

USA North has introduced a petition to the PUCN on Docket 10-10020 and has requested the Commission to provide an interpretation on the 2 working day notice and expiration date calculation. Once the Commission provides their interpretation to USA North we will change our software to comply with the law if necessary.

New Laws Impact Operators of Sewer Mains

There are several changes to the Nevada Revised Statutes and Nevada Administrative Codes for Sewer Main Operators. For details please see the links below.

<http://www.leg.state.nv.us/NRS/NRS-455.html>

<http://www.leg.state.nv.us/NAC/NAC-455.html>

NRS 455.125 Duties of operator of sewer main upon receipt of notification concerning sewer service lateral.

NRS 455.127 Duty of operator of sewer main to maintain certain information relating to locations of connections.

NRS 455.129 Operator of sewer main does not assume further duties or responsibilities for compliance with provisions.

USANorth Damage Prevention Update

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NRS 455.130 Duties of operator upon receipt of notification.

NRS 455.131 Use of permanent device to identify location of certain subsurface installations required; options for operator of sewer main.

Common Ground Alliance Regional Partners

In addition to serving as a forum for stakeholders at the national level, the Common Ground Alliance (CGA) provides an effective local forum to discuss best practices in damage prevention. In the spirit of shared responsibility, the CGA works collectively and cooperatively with local damage prevention organizations in communities throughout North America.

Benefits of Partnership

Promotes the adoption of the CGA Best Practices within local communities as well as on a national level. Strengthens the communication between national, regional, state, and local levels of damage prevention initiatives.

Encourages promotion of damage prevention among stakeholders in local areas, and provides the opportunity to attend pro-grams, conferences, and meetings locally.

Provides national support and visibility to stakeholders joining in local discussions. This will strengthen existing groups by helping to recruit stakeholders who may not currently participate in local damage prevention discussions.

Promotes more widely accepted practices, procedures, methods, and tools. This gives a regional damage prevention group the ability to influence other stakeholders in areas of continual improvement and damage avoidance, and it will strengthen the group's ability to affect change at both state and national levels.

For more information on joining the California Regional CGA (CARCGA) contact: Ann Diamond at ann@digalert.com or to join the Nevada Regional Common Ground Alliance, (NRCGA) contact: Dana Williams at dana.williams@swgas.com

USA North Makes Big Changes!

2010 December Newsletter

Please be advised that as of October 8, the office of USA North has moved. Our new office location is:

4005 Port Chicago Hwy. Suite 100
Concord, CA 94520-1122

Along with the new address our staff has also been given new extensions, so please take note of them on the fourth page of this newsletter.

The USA North Center Has Relocated To A New Location!



After 25 years at the old 4090 Nelson Avenue office site, the Center's third office site since opening its doors in 1975, USA North has relocated to the much newer office building located at 4005 Port Chicago Highway, Suite 100. The new office site is located just 1.25 miles south-east of the old address, and provides a number of important amenities:

- Easier on and off freeway access
- Increase number of parking places - (5) per 1,000 sq ft of office space
- A ground level office space
- 9705 total square feet of office space - 705 additional square feet
- Newer and improved HVAC units
- A larger more centrally located storage room for Marketing material sto-

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- rage/packaging/shipment, and Administrative document storage
- An improved office design facilitating Admin/PR/Operations/IT work flow
- A downsized 28 occupant conference room
- A downsized 28 CSR workstation Operations room
- A 10 year lease agreement that will result in lowering annual office lease expenses over the life of the lease agreement (Sept 2010 – Sept 2020)
 - \$49,000 move in allowance
 - Six months free rent

The office relocation project initially began in the fall of 2008, and throughout the following two-year period, Staff dedicated many hours to planning, organizing and controlling all facets of the move. Chris Brassart, the Center's IT Manager, and Leah Keyes the Center's Operations Assistant II, were instrumental in the success of the overall office relocation and the final move day event on October the 8th.

Annual Promotional Mail Out



This year the Public Relations Department mailed approximately 1260 pounds of promotional materials in approximately 1427 packages. Did we have a package with your name on it?

NASCAR Rookie of the Year



Joey Logano, driver of the #20 Home Depot Camry, will give you a taste of what it's like to mix NASCAR racing and the 811 campaign at the CGA Annual Breakfast held in conjunction with the 2011 CGA Conference and Expo in Orlando.

Mark-it! Madness, a committee of One Calls of America, implemented the Logano-811 campaign three years ago, enabling participating states to have a celebrity spokesperson at a fraction of the cost.

Logano has appeared in television, radio and print PSAs promoting the 811 message and has been featured on several one-call center websites. This year, ads will feature him in an 811-branded fire suit.

As the NASCAR season comes to a close, Logano celebrates another successful year, ranking sixth in the NASCAR power rankings.

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www.usanorth.org/USANcontact.html

Center's Office Number

All Extensions - - - 925-798-9504

General Manager

Mike Heyer - - - ext 2225

Administration Assistant

Linda Whitley - - - ext 2202

Operations Department

Leah Keyes ext 2237 Lynda Bloxsom ext 2235 & Ryan White ext 2338

Operations / Public Relations Manager

Don Heyer - - - ext 2238

Public Relations Assistant

Patrice Lynn Heyer - - - ext 2239

Public Relations Support

Jamie Moreno - - - ext 2236

IT Manager / Operations Supervisor

Chris Brassart - - - ext 2230

Bookkeeper

Tonie Ibarra - - - ext 2231

IRTHNet Tech Support ext

Joe West - ext 2309 Colby Heyer – ext. 2319

Mailing Address:

4005 Port Chicago Highway Suite 100

Concord CA 94520-1122

Fax: 925-798-9506

Email: usanorth@usan.org

Website: www.usanorth.org

USA North's Coverage Area:

www.usanorth.org/USANabout.html

Central & Northern California: Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Fresno, Glenn, Humboldt, Kern, Kings, Lake, Lassen, Madera, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Monterey, Napa, Nevada, Placer, Plumas, Sacramento, San Benito, San Francisco, San Joaquin, San Luis Obispo, San Mateo, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Tehama, Trinity, Tulare, Tuolumne, Yolo and Yuba.

Nevada: Carson City, Churchill, Clark, Douglas, Elko, Esmeralda, Eureka, Humboldt, Lander, Lincoln, Lyon, Mineral, Nye, Pershing, Storey, Washoe, and White Pine.

2011 Federal and State Holiday Schedule:

www.usanorth.org/USANabout.html

<u>Holidays</u>	<u>Date</u>	<u>State</u>	<u>Center</u>
<u>New Years Day</u>	12/31/10	CA/NV	Closed
<u>Martin Luther King's</u>	01/17/11	CA/NV	Open
<u>Lincoln's</u>	02/11/11	CA	Open
<u>President's Day</u>	02/21/11	CA/NV	Closed
<u>Cesar Chavez Day</u>	03/31/11	CA	Open
<u>Memorial Day</u>	05/30/11	CA/NV	Closed
<u>Independence Day</u>	07/04/11	CA/NV	Closed
<u>Labor Day</u>	09/05/11	CA/NV	Closed
<u>Columbus Day</u>	10/10/11	CA	Open
<u>Nevada Day</u>	10/28/11	NV	Open
<u>Veteran's Day</u>	11/11/11	CA/NV	Open
<u>Thanksgiving Day</u>	11/24/11	CA/NV	Closed
<u>Family Day</u>	11/25/11	CA/NV	Closed
<u>Christmas Day</u>	12/26/11	CA/NV	Closed

Note:

Federal holidays are printed in red and State holidays are printed in blue (the State that observes the holiday is listed under the State column). Both California and Nevada One-Call Laws, do not allow Federal or State Holidays to be included as part of the legal notice for the excavation notification. Holidays falling on a Saturday will be observed on the Friday before and holidays falling on a Sunday will be observed on the following Monday.

Excluding the eight (8) holidays underlined above the Center's hours are:

Operations Hours; M-F 6:00 a.m. to 7:00 p.m.

Office Hours; M-F 7:30 a.m. to 4:30 p.m.

Important Web Links:

- ◆ Common Ground Alliance / One Call Systems Int'l
www.commongroundalliance.com
 - ◆ USA North – (Call Before You Dig Center)
www.usanorth.org
 - ◆ California Government Code
www.leginfo.ca.gov/cgi-bin/calawquery?codesection=gov&codebody=4216&hits=20
 - ◆ California Code of Regulations (Cal/OSHA) -
www.dir.ca.gov/title8/1541.html
 - ◆ Nevada Revised Statutes -
www.leg.state.nv.us/NRS/NRS-455.html
 - ◆ Nevada Administration Code -
www.leg.state.nv.us/NAC/NAC-455.html
- Click on the link above that you are interested in and it will direct you to the appropriate site.**